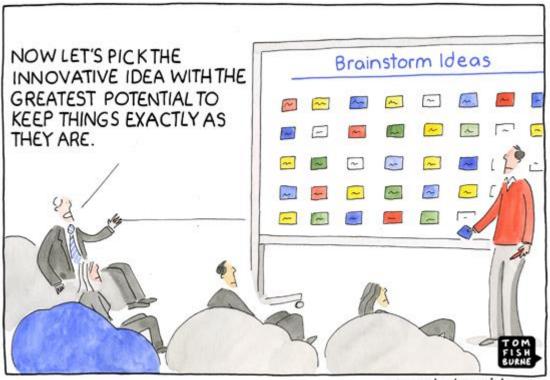




# Setting the scene – 1 year ago...





@ marketoonist.com

## **Agenda: Our journey**

**Anchor** 

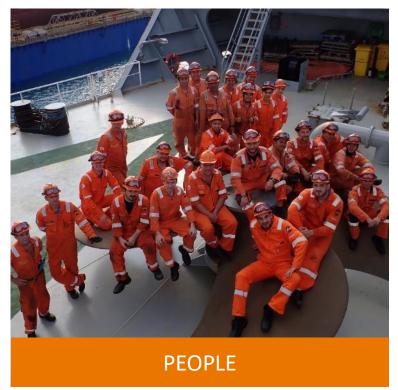




- Anthony Veder Introduction
- Destination: Digital goals and ambitions for 2025
- Route: How do we get there
- Anchor: What are our challenges
- Conclusion: What did we learn?

# **Anthony Veder: Introduction**



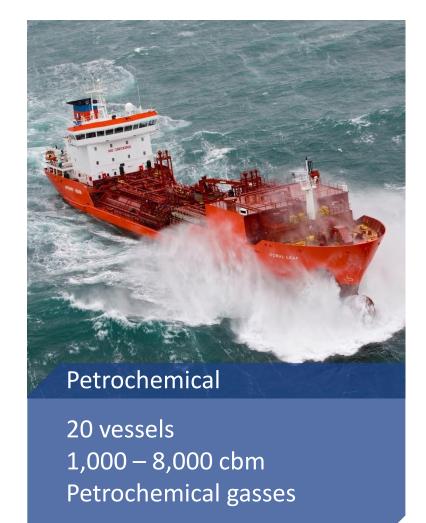






## **Anthony Veder: Introduction**







## **Destination: Innovation Roadmap**





### Route: How do we reach our goals





#### IT SOLUTION

- A modern, cloud-based data platform with a single source of truth
- Updated BI landscape based on single source of truth
- Predictive algorithms for logistics and maintenance use cases
- Establish process around delivering incremental business value

Both are required!



#### **CULTURE**

- Building the right competences& knowledge
- Centralize Data Governance
- Set up Data Culture program
- Helping people to make the transition to a datadriven culture

## **Anchor: What challenges do we face**



### Initial focus and view Data & Analytics



### Strong operation-focused organisation and culture



How do we make it concrete? How do we make it happen?

### Data culture – Make it concrete



### Link to something we know: Safety!

Anthony Veder has developed a strong safety culture by:

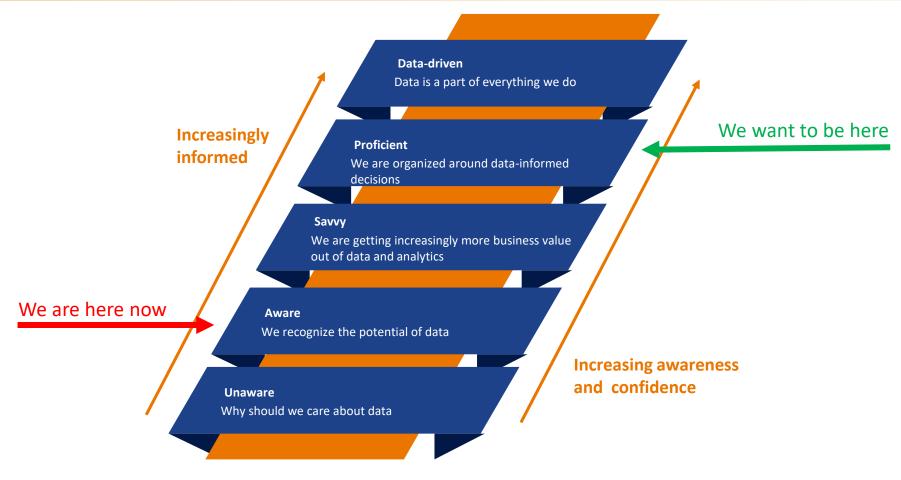
- Agreeing on the importance and prioritize
- Making it concrete through a maturity model
- Develop a growth plan for the entire organisation

Generative HSE is how we do business round here **Proactive** Increasingly Safety leadership and values drives Informed continuous improvement Calculative We have systems in place to manage all hazards Reactive Safety is important, we do a lot every time we have an accident Increasing Trust **Pathological** and Accountability Who cares as long as we're not caught

For data culture, we can do the same!

### Data culture – Make it concrete





Further details in a maturity model, including capabilities such as: Data Literacy, Data Governance, Leadership, etc.

### **Data culture – Make it concrete**



	Unaware	Aware	Savvy	Proficient	Data-Driven
Skills					
Data Governance					
Leadership				When are we proficient for Data Leadership?	
Technology				Leadership?	
Integration					
Empowerment					

### Data culture – Make it happen



- Culture change starts at the (very) top
- Start small: identify clear use cases
- Align on expectations and commitments
- Deliver, evaluate and update the process regularly

Alright, data is pretty sexy!

Focus: What can data do for you?



### Conclusion: Lessons learned



- Data culture is crucial in adopting D&A solutions
- Establish importance of people and behavior
- Focus on the question: what can data do for you
- Mindset of continuous improvement: we are learning every day on our journey



