

Achieving Consistency

Using Technology
To Achieve Consistency
In Technical Management

Presented by: Capt. Rohit Tandon FML Ship Management Ltd.



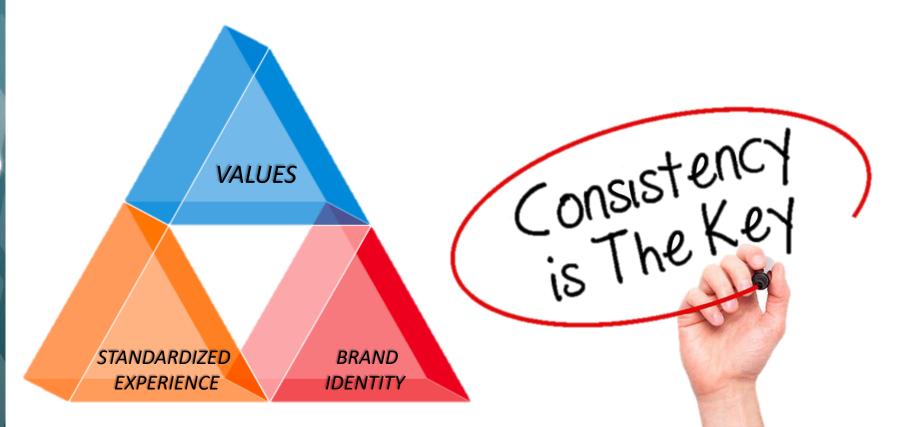




Good Customer Service experience



Business Growth & Client Retention





Why do Systems and Policies fail?

Sometimes we ...

- Shuffle the priorities under pressure of meeting deadlines
- Take shortcuts because it's easier, simpler and faster
- Don't notice because we are tired, stressed, distracted or preoccupied

Because we





Using Technology to ensure Uniformity in management services

- Systems that Support
- Process that oversee Policy
- Training that is Tailormade



3 Tools that help attaining consistency in Operational Execution of Management Services



SYSTEMS THAT SUPPORT



PARIS -

Planning And Reporting Infrastructure For Ship

A 24/7 Online System that takes Ship Management to the next level

 cloud-based system that has been specifically developed to provide an online real-time dashboard showing every aspect of a vessel's performance, condition, and operating cost.







My Dashboard

What is most important for me today? Click Edit to change and reorder.



FIND HKID / NAME GO

FIND INVOICE / PO Go

FIND BARCODE

FIND OD

Go Go

Go Go

FML Global Address Book			
Department 💠			
	Department 🗘		

FMLSML Group 2 Vessels					
Vessel Name					
	Ship	Acc Old	Acc New	FAC	
<u>Belcargo</u>	BEC	0	9046	0046	Crew
<u>Belfri</u>	BEF	0	9047	0047	Crew
<u>Cressida</u>	CRA	961	9025	1961	Crew
<u>Etoile</u>	ETE	970	9019	0970	Crew
<u>Ganbei</u>	GNI	983	9020	0983	Crew
Gulf Trader	GTR	0	9045	0045	Crew
Harvest Festival	HVF	951	9012	1951	Crew
Harvest Frost	HFT	967	9013	0967	Crew
Harvest Legend	HVL	952	9014	1952	Crew
					1

FMLSML Group 3 Vessels					
Vessel Name	Codes				
	Ship	Acc Old	Acc New	FAC	
Ocean Century	OCY	989	9028	0989	Crew
Ocean Destiny	ODY	988	9035	0988	Crew
Ocean Diamond (ODD)	ODD	986	9036	0986	Crew
Ocean Freedom	OFE	987	9037	1987	Crew
Ocean Future	OFT	991	9029	0991	Crew
Ocean Pearl	OPL	984	9038	0984	Crew
Ocean Royal	ORL	990	9030	0990	Crew
Star Crios	scs	0	9049	0049	Crew
Star Damon	SDN	404	9048	0404	Crew

/ Itineraries				
Ship	Port	ETA		
Ocean Future	Richards Bay, South Africa	14 Nov 2019		
<u>Belfri</u>	Kosichang, Thailand	15 Nov 2019		
Ocean Pearl	Kalama, United States	16 Nov 2019		
<u>Fantholmen</u>	Port Said, Egypt	16 Nov 2019		
Cressida	Port Elizabeth, South Africa	16 Nov 2019		
<u>Belcargo</u>	Singapore	17 Nov 2019		
Camden	Akpo, Nigeria	17 Nov 2019		
Star Damon	Kosichang, Thailand	17 Nov 2019		
Harvest Time	Odense, Denmark	19 Nov 2019		
<u>Harvest Peace</u>	Eren, Turkey	19 Nov 2019		
		More		

	My Vessels
Select Ship	•

Gulf of Aden

Gulf Of Aden / Off Somalian Water In FTA FTD Detail of





To Achieve Consistency





http://www.fleetship.com/







PROCESS THAT OVERSEE POLICY



Digitalization of Quality Management System

Inspections

Analytics

Reports

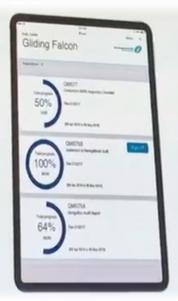


At Fleet they are Just a touch away



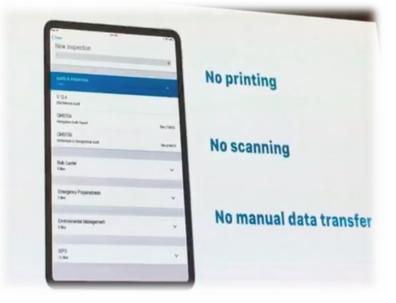






Work progress at a glance











Take and submit evidence with device camera



Draw on a photo to highlight any issue



TRAINING THAT IS TAILORMADE



FMTI — Fleet Management Training Institute



Backed by unique insights that we develop through operating 510 plus ships we tailor our training on shore and on board ship to add value to the capabilities of our seafarers



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https://youtu.be/FseaqoJVaVo



GG NEVER BEFORE IN HISTORY HAS **INNOVATION OFFERED** PROMISE OF SO MUCH TO SO MANY IN SO SHORT A TIME. 5757

-Bill Gates